

**ASSIGNMENT OF INVENTION
UNIVERSAL**

WHEREAS, I/WE

**Alan G. DOHERTY
Neil S. Rieck
Stephen M. KENNEL
Terry J. SHANNON, and
Robert H. YIP**

of, respectively:

93 Gray Street, Kitchener, Ontario, Canada, N2A 3R3;
224 Stoke Drive, Kitchener, Ontario, Canada, N2N 2C1;
887625 R.R. #3, Bright, Ontario, Canada, N0J 1B0;
102 Chestnut Hill, London, Ontario, Canada, N6K 4J5; and
58 Lavender Way, London, Ontario, Canada, N5X 3H9.

is/are named as inventor(s) in an invention relating to **METHOD AND SYSTEM FOR FACILITATING TELECOMMUNICATIONS SERVICE PROVISIONING AND SERVICE ASSURANCE** and described in a patent application executed on and:

WHEREAS, BELL CANADA of 1050 Beaver Hall Hill, Montreal, Quebec, Canada H2Z 1S4 (hereinafter referred to as the assignee), is desirous of acquiring the entire right, title and interest in and to said invention or inventions and in and to any and all patents to be obtained therefore;

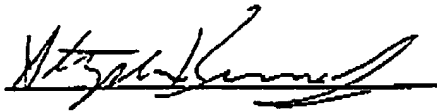
NOW, THEREFORE, in consideration of One Dollar (\$1.00) and other valuable consideration, the receipt of which is hereby acknowledged, I/We have and by these presents do hereby sell, assign and transfer unto said assignee, its successors and assigns, the entire right, title and interest in and to said invention or inventions, as described in the aforesaid application, in any form or embodiment thereof, and in and to the aforesaid application; and in and to any applications filed in any foreign country based thereon, including the right to file said foreign applications under the provisions of the International Convention; also the entire right, title and interest in and to any and all patents, reissues or extensions thereof to be obtained in this or any foreign country upon said invention or inventions, and any divisional, continuation, continuation-in-part, substitute application(s) or supplementary disclosure(s) which may be filed upon said invention or inventions, in any country; and I/We hereby authorize and request the issuing authority to issue any and all patents on said application or applications to said assignee.

I/We further agree without any payment by said assignee other than expenses incurred by the undersigned, to communicate to said assignee, its representatives or agents, any facts relating to said invention or inventions, including evidence for interference purposes or for other proceedings, whenever requested; testify in any interference, litigation or other proceedings, whenever requested; and execute and deliver, on request, all lawful papers required to make any of the foregoing provisions effective, and likewise make these provisions binding upon my/our heirs, legal representatives, administrators and assigns.

EXECUTED at Kitchener, Ontario, Canada

this 31st day of May, 2001, in the presence of the undersigned witnesses.

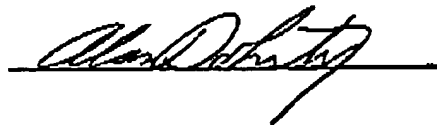
WITNESS:


ALAN G. DOHERTY

EXECUTED at Kitchener, Ontario, Canada

this 31st day of May, 2001, in the presence of the undersigned witnesses.

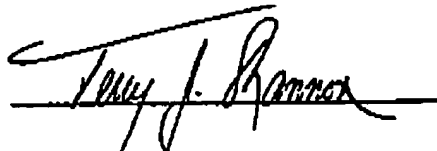
WITNESS:


NEIL S. RIECK

EXECUTED at Kitchener, Ontario, Canada

this 31st day of May, 2001, in the presence of the undersigned witnesses.

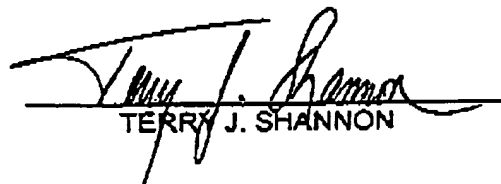
WITNESS:


STEPHEN M. KENNEL

EXECUTED at Kitchener, Ontario, Canada

this 31st day of May, 2001, in the presence of the undersigned witnesses.

WITNESS:


TERRY J. SHANNON

EXECUTED at Kitchener, Ontario, Canada

this 31st day of May, 2001, in the presence of the undersigned witnesses.

WITNESS:



A handwritten signature in cursive script, appearing to read "Tony J. Romen", is written over a horizontal line.



A handwritten signature in cursive script, appearing to read "Robert H. Yip", is written over a horizontal line.

Robert H. YIP